



Trauma Informed Approach to Interviewing

COURSE TOPICS & EXERCISES

- The History of Public Safety Interviewing and Interrogation
- An Introduction to Human Behavior, Behavioral Analysis, and Communication Basics
- The Definitions of a Conversation, an Interview, and an Interrogation
- Basic Active Listening Skills
- How People in Crisis React Freeze, Fight and Flight (F3)
- The PSPG Developed Scientific and Strategic Approach to Interviewing and Interrogation: the PRODUCT Model
- Memory, Trauma, and the Brain: Why Do We Have Story Changes?
- Psychological and Neurological components of trauma
- Neurobiology of trauma
- Role of shame in victim response
- Children's response to trauma (short & long-term)
- Empathy in working with victims
- Trauma informed interviewing & FETI
- Getting Away from the "Officer" Approach (LEO and CO) In Order to Use Strategic/Tactical Interviewing Approaches/Techniques

Course Presented By:
Public Safety Psychology Group
LLC
Troy Rodgers Psy.D.- Course
Coordinator

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8341 Washington St. NE. Albuquerque,
NM 87113
(One Block South of Alameda and one block
west of Jefferson)

2025 Class Dates

TBD

Class Times

8am-5pm each day

Class Cost

\$275+tax (per person)
Group Discounts
Available

Register Online at <https://form.jotform.com/243395441704154> or:

Please fill out this registration form for all attendees and either fax (505-888-5498), mail (PO Box 92002, Albuquerque NM. 87199), or email (t.rodgers@pspg-nm.com) it in. If you have any questions please call 505-888-5499. Note that we can provide an invoice or quote if one is needed. Checks, purchase orders, etc. should be made out to PSPG.

Name of Attendee: _____

Department or Agency: _____

Address: _____

Contact Phone #: _____

Email: _____

Preferred Class Dates: _____

Payment Method: Check Purchase Order Credit Card

Credit Card #: _____

Name on Card: _____ Zip Code: _____

Expiration Date: _____ Security Code: _____

****There is a \$100 No Show/Late Cancellation fee (less than 14 days before an event) for all PSPG classes. No fee will be charged if you reschedule for a future class.**