

# The Trauma-Informed Approach to Interviewing



Class Times: 8:00am-12:00pm and then again from 1:00pm-5:00pm

**\$200 per attendee- group discounts available**

**November 20<sup>th</sup>, 2023**

**Location:**

**Public Safety Psychology Group LLC**

8341 Washington St. NE

Albuquerque, NM 87199

505-888-5499

**Course Presented By:**

**Public Safety Psychology Group LLC**

Troy Rodgers Psy.D.- Course Coordinator

8341 Washington St. NE

Albuquerque, NM 87199

505-888-5499

Cell: 505-250-8236

[t.rodgers@pspg-nm.com](mailto:t.rodgers@pspg-nm.com)

## This Class will address the following topics:

- The History of Public Safety Interviewing and Interrogation
- An Introduction to Human Behavior, Behavioral Analysis, and Communication Basics
- The Definitions of a Conversation, an Interview, and an Interrogation
- Basic Active Listening Skills
- How People in Crisis React Freeze, Fight and Flight (F3)
- The PSPG Developed Scientific and Strategic Approach to Interviewing and Interrogation: the PRODUCT Model
- Memory, Trauma, and the Brain: Why Do We Have Story Changes?
- Psychological and Neurological components of trauma
- Neurobiology of trauma
- Tonic and collapsed immobility
- Role of shame in victim response
- Children's response to trauma (short & long-term)
- Empathy in working with victims
- Trauma informed interviewing & FETI
- Getting Away from the "Officer" Approach (LEO and CO) In Order to Use Strategic/Tactical Interviewing Approaches/Techniques



**NMDPS Accreditation # NM190287: 8-Hours of Instruction**

# Class Registration

To register online follow the link below:

<https://form.jotform.com/222536451409151>

You can also register by filling out this registration form for all attendees and either fax (505-888-5498), mail (PO Box 92002, Albuquerque NM. 87199), or email ([t.rodgers@pspg-nm.com](mailto:t.rodgers@pspg-nm.com)) it in. If you have any questions please call 505-888-5499. Note that we can provide an invoice or quote if one is needed. Checks, purchase orders, etc. should be made out to **PSPG**.

Name of Attendee: \_\_\_\_\_

Department or Agency: \_\_\_\_\_

Address: \_\_\_\_\_

Contact Phone #: \_\_\_\_\_

Email: \_\_\_\_\_

Preferred Class Dates: \_\_\_\_\_

Payment Method: Check \_\_\_\_\_ Purchase Order \_\_\_\_\_ Credit Card \_\_\_\_\_

Credit Card #: \_\_\_\_\_

Name on Card: \_\_\_\_\_ Card Zip Code: \_\_\_\_\_

Expiration Date: \_\_\_\_\_ Card Security Code: \_\_\_\_\_

**\*\*There is a \$100 No Show/Late Cancellation fee (less than 14 days before an event) for all PSPG classes.  
No fee will be charged if you reschedule for a future class.**

