

CRISIS NEGOTIATIONS

CERTIFICATION CLASSES

Patrol Response to CNT Situations Overview

The Patrol Response to CNT Situations Class is designed to be an interactive two-day, 16-hour class, which addresses basic verbal de-escalation skills from the perspective of a field officer responding to a situation that is likely to require a CNT response. It is designed for sworn field officers. During the course, participants will gain knowledge regarding crises & how people respond or behave in crisis. The concept of mental illness and its effect on the verbal interaction will be addressed as well. SWAT, tactical awareness and considerations are an integral aspect of the learning process. Hands on exercises enhance the classroom activities and participants are expected to actively engage in over 6 hours of live scenario situations. The class is designed to be exciting and interactive with a simple goal of improving the verbal skill-set of the attendees

$475+tax (per person, per class)

TBD

Basic CNT Class Overview

The Basic Crisis Negotiations Class (BCNT) is designed to be an interactive five-day, 40-hour class, which addresses advanced verbal de-escalation skills from the perspective of a hostage negotiator. It is designed for sworn law enforcement officers with a minimum of three years of experience. During the course of the week-long class, participants will gain knowledge regarding crises and how people respond or behave in crisis. The concept of mental illness and its effect on the verbal interaction will be addressed as well. SWAT and tactical awareness and considerations are an integral aspect of the learning process. Hands on exercises enhance the classroom activities and participants are expected to actively engage in over 12 hours of live scenario situations. The class is designed to be exciting and interactive with a simple goal of improving the verbal skill-set of the attendees.

$850+tax (per person, per class)

TBD

Advanced CNT Class Overview

It is our belief that negotiation skills are a perishable skill so continued practice is essential to becoming a skilled negotiator in the long-term. The Advanced Crisis Negotiations Class (ACNT) is designed to build on the concepts learned in BCNT and advance them. It is an interactive five-day, 40-hour class, which furthers the skill-set of the advanced negotiator. It is designed for sworn law enforcement officers with a minimum of five years of experience. During the course participants are expected to actively engage in over 16 hours of live scenario situations as well as participate in a mini SWAT school.

$900+tax (per person, per class)

TBD

COURSES PRESENTED BY:

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All class instructors will be current law enforcement officers, police psychologists, mental health providers, and retired law enforcement officers with extensive expertise and experience in verbal de-escalation, hostage negotiation and crisis management

These Classes are NMDPS/NMLEA Accredited Classes.

Basic CNT Topics & Exercises

- *The History of Hostage and Barricaded Negotiations*
- *CNT Goals and Objectives*
- *Negotiations as Crisis Interventions*
- *The Different Roles of the Negotiator*
- *Negotiation Documentation*
- *Communication Exercises*
- *Practical intelligence Gathering*
- *Active Listening Skills for Negotiators*
- *Negotiating with Psychotic, PTSD, Depressed, and Personality Disordered Subjects and more!*

Advanced CNT Topics & Exercises

- *16 Hours of Live CNT Scenarios*
- *The Use of a Translator in Negotiations*
- *Domestic Terrorism and Negotiations*
- *Negotiating with Teenagers and Children*
- *Handling the Released Hostage*
- *Mental Health Updates*
- *Mini-Swat School*
- *Technology and Negotiations*
- *Intel Gathering Via Social Networking*
- *When to Throw Out the Negotiations Handbook*

PSPG Training Center

8341 Washington St. NE

Albuquerque, NM 87113

Reality Based Training Center

510 Kinley Ave NE

Albuquerque, NM 87102

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