

Verbal De-Escalation Crash Course



Class Times: 8:00am-12:00pm and then again from 1:00pm-5:00pm
\$325 per attendee- group discounts available

February 16-17th 2022

April 4-5th 2022

June 1-2nd 2022

September 13-14th 2022

November 7-8th 2022

5 OPTIONS FOR 2022

Course Presented By:

Public Safety Psychology Group LLC

Troy Rodgers Psy.D.- Course Coordinator

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Albuquerque, NM 87199

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This Class will address the following topics:

- This Course is a brief interactive-based approach to the verbal-de-escalation training often seen in CIT Classes.
- Communication skills and the techniques that are effective in working with people to gain beneficial outcomes.
- Introduction to Abnormal Behavior and Verbal De-escalation Basics
- Strategic Communication Skills
- Destigmatizing Mental Illness and Mental Illness 101
- Communicating with People in Crisis and Basic Active Listening Skills
- Identifying Community Resources for those in crisis
- Autism, Dementia, Alzheimer's, Developmental Disability, and TBI
- Psychotropic Medications
- Personality Disorders
- People In Crisis and The Steps to De-escalation
- And five (5) hours of live scenario training and video analysis.

This class meets & exceeds the biennial requirements set for state of New Mexico Law Enforcement and Dispatch Personnel regarding Interactions with Persons with Mental Illness Training (formerly known as HB93).

NMDPS Accreditation TBD: 16-Hours of Instruction

Class Registration

To register, please fill out this registration form for all attendees and either fax (505-888-5498), mail (PO Box 92002, Albuquerque NM. 87199), or email (t.rodgers@pspg-nm.com) it in. If you have any questions please call 505-888-5499. Note that we can provide an invoice or quote if one is needed. Checks, purchase orders, etc. should be made out to **PSPG**.

Name of Attendee: _____

Department or Agency: _____

Address: _____

Contact Phone #: _____

Email: _____

Preferred Class Dates: _____

Payment Method: Check _____ Purchase Order _____ Credit Card _____

Credit Card #: _____

Name on Card: _____ Card Zip Code: _____

Expiration Date: _____ Card Security Code: _____

****There is a \$100 No Show/Late Cancellation fee (less than 14 days before an event) for all PSPG classes.
No fee will be charged if you reschedule for a future class.**

