

BASIC Calming the Crisis Class

Course Presented By:

Public Safety Psychology Group LLC

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Upcoming 2026 Class Dates

January 13th 2026 (Santa Fe) *SFPD Sponsor*

January 22nd 2026 (Santa Fe) *SFPD Sponsor*

January 27th 2026 (Deming) *HCA Sponsor*

March 31st 2026 (Raton) *HCA Sponsor*

April 8th 2026 (Aztec) *HCA Sponsor*

May 6th 2026 (Gallup) *HCA Sponsor*

June 10th 2026 (Artesia) *HCA Sponsor*

Class Times

8am-5pm

Class Cost

\$275+tax (per person)

Group discounts available

NMDPS Accreditation NM220307:
8-Hours of Instruction

8341 Washington St. NE. Albuquerque,
NM 87113

(One Block South of Alameda and one block
west of Jefferson)

Course Topics & Exercises

- This Course is a brief interactive-based approach to the verbal-de-escalation training often seen in CIT Classes.
- Communication skills and the techniques that are effective in working with people to gain beneficial outcomes.
- Introduction to Abnormal Behavior and Verbal De-escalation Basics
- Strategic Communication Skills
- Destigmatizing Mental Illness and Mental Illness 101
- Communicating with People in Crisis and Basic Active Listening Skills
- Identifying Community Resources for those in crisis
- Autism, Dementia, Alzheimer's, Developmental Disability, and TBI
- Psychotropic Medications
- Personality Disorders
- People In Crisis and The Steps to De-escalation
- And four (4) hours of exercises, live scenario training, and video analysis.

This class meets & exceeds the biennial requirements set for state of New Mexico Law Enforcement and Dispatch Personnel regarding Interactions with Persons with Mental Illness Training (formerly known as HB93).

REGISTER HERE

