

First Line Supervisor-Leadership Course

~ Course Topics & Exercises ~

- Defining the Terms: Leadership, Management, and Supervision
- Leadership Theory and Principles
- The Difference Between Good and Bad Leadership
- Critical Thinking and Problem Solving
- Personality Style/Differences (Myers-Briggs)
- Communication, Motivation, and Emotional Intelligence
- Human Behavior, Human Roles, and Organizational Culture
- Human Resources 101, Civil Liability, and Critical Incident Management
- Toxic Leadership and Toxic Co-Workers
- Trust and Support by Troops and Superiors
- The Basic Four Steps in Training Adult Learners
- Giving Effective Feedback and Constructive Criticism
- Behavioral Health- Stress, Resilience, Red Flags in Employees Struggling with Stress
- Morals, Beliefs, Values, and Our Self Identity
- Ethics in Leadership: Why Did I Choose This Career? How Do I Make Good Decisions?
- Leadership Scenarios



Course Presented By:

**Public Safety Psychology Group
LLC**

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REGISTER HERE



NMDPS Accreditation #200161:
40-Hours of Instruction

2026 Class Dates

March 30-April 4th 2026

(Alb. NM)

July 13-17th 2026 (Alb. NM)

Class Times

8am-5pm each day

Class Cost

\$800+tax (per person)
Group discounts available